

CHANGING COLLECTION DAY IN A SMALL CITY

NC – SWANA
2010 Spring Conference
April 28, 2010



COLLECTION EQUIPMENT

Automated Side Loader

- Garbage

Rear Load

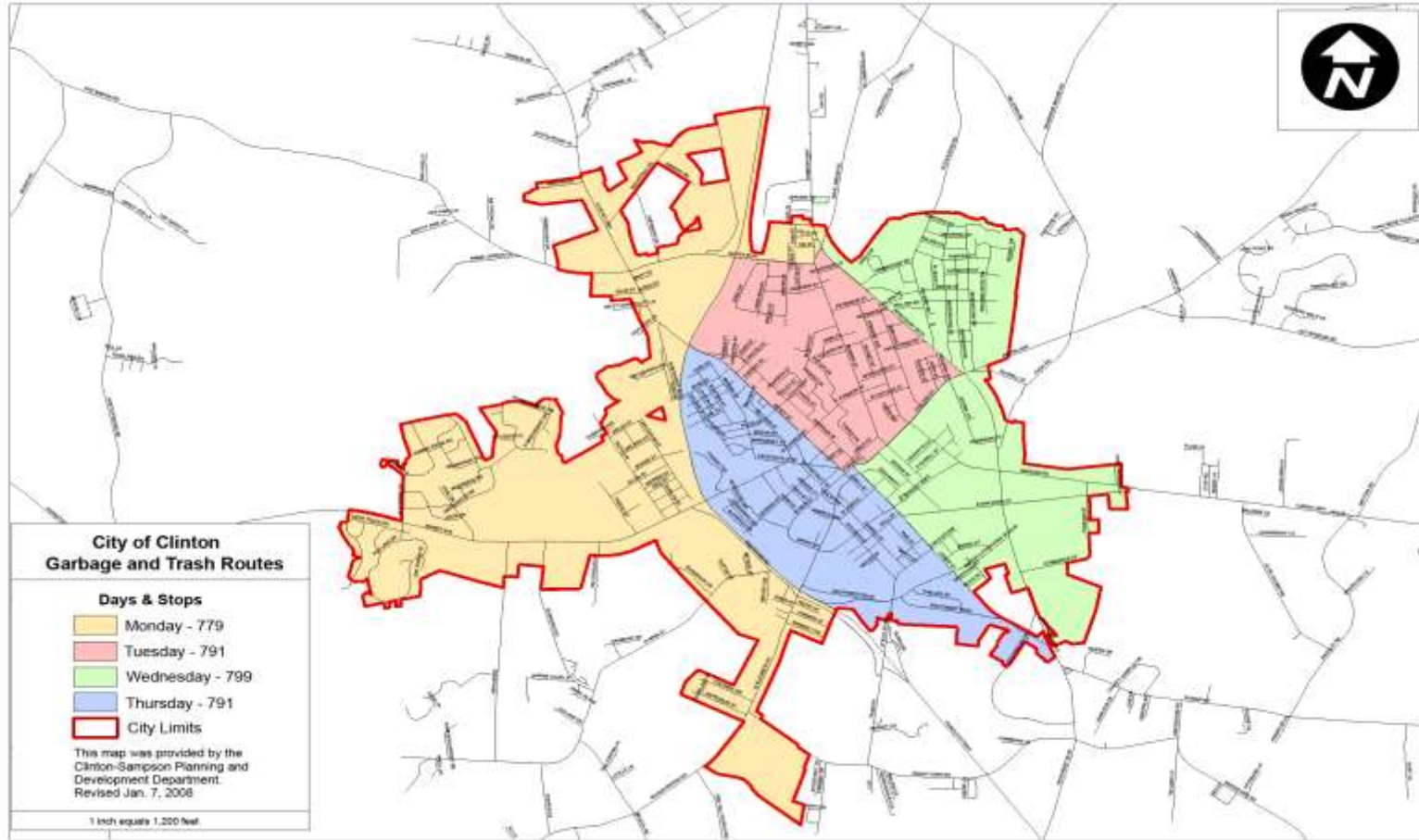
- Trash

Grapple Truck / Knuckleboom

- Green waste



COLLECTION MAP



WHY THE CHANGE?

- Multiple trips down streets
- Return trips to neighborhoods
- Change exemption collection
- New collection vehicle
- Change of employee schedule
- Costs

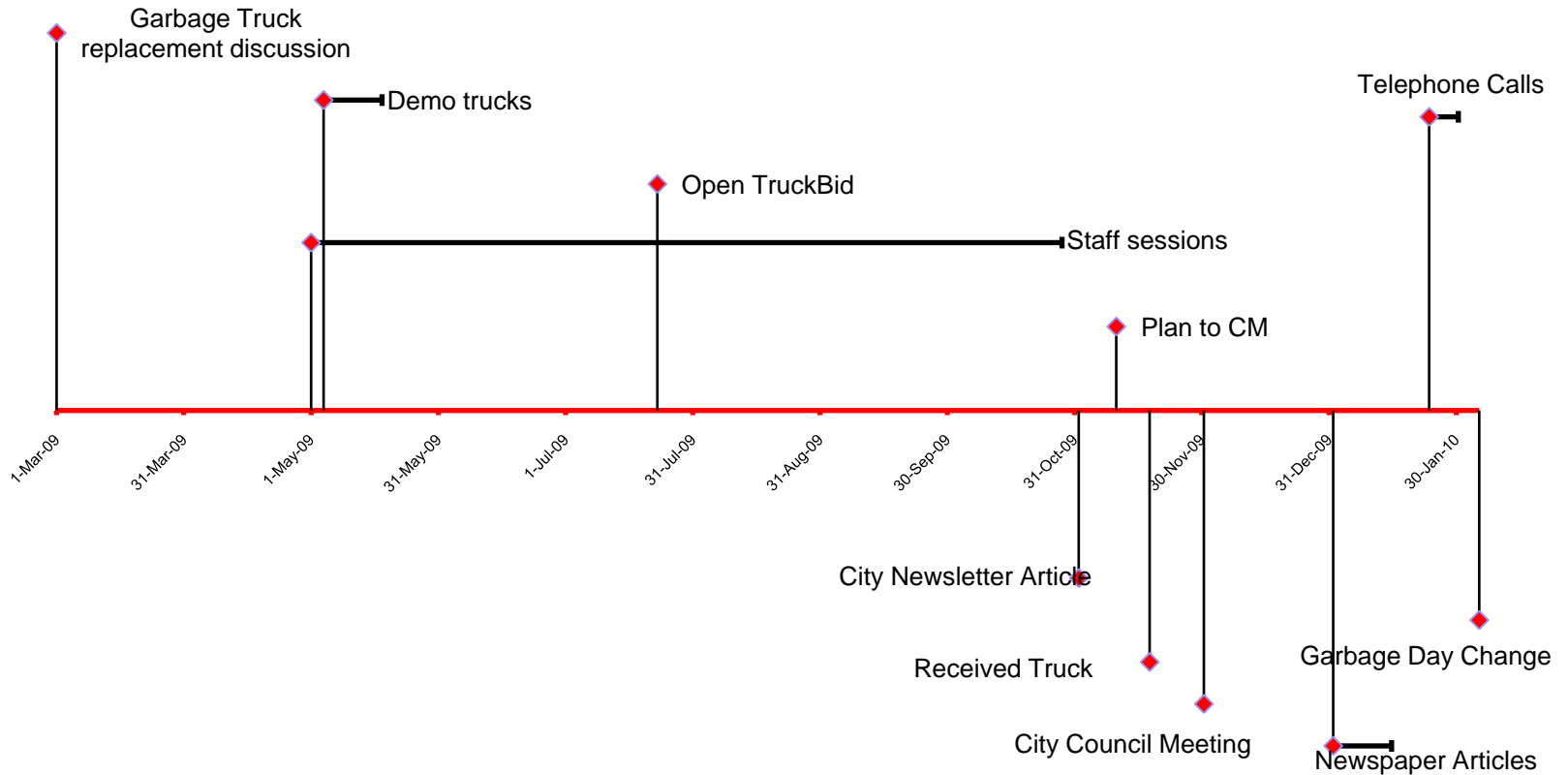
PLAN DEVELOPMENT

- Held brainstorming & work sessions with staff
- Demo new types of collection vehicles
- Prepare bid specifications new vehicle
- Submit to CM the calendar and plan for the day change



TIMELINE for CHANGE

GARBAGE DAY CHANGE



ASKING CITY COUNCIL

- Present to City Council at December 2009 meeting
- Reason to make the change
- Day change would take place in February 2010
- Describe education plan
- **RECEIVED THEIR APPROVAL** unanimously

EDUCATE RESIDENTS

Public Education is the key

- City Newsletter article
- Local newspaper articles
- Radio station broadcast
- Door hangers
 - English
 - Spanish
- Phone calls to residents (4 times)



DOOR HANGERS



El nuevo día de recolección de su basura será los

VIERNES

Iniciando el primero de Febrero, 2010

Para mas información:

**PUBLIC WORKS & UTILITIES
DEPARTMENT
910.299.4905**



English other side



YOUR NEW GARBAGE COLLECTION DAY IS

FRIDAY

STARTING THE WEEK OF
OF
FEBRUARY 1, 2010

For more information call:

**PUBLIC WORKS & UTILITIES
DEPARTMENT
910.299.4905**



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THINGS WE LEARNED

- Work out bugs with new truck first
- More input from solid waste employees
- Educating residents works (keeping them informed)
- Informing the Mayor & Council works

THANK YOU

CONTACT INFORMATION

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